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Health and Aged Assist

You don't need to
go through the process alone,
we can help!

Call our aged care placement team on

1300 784 781



We will continue to work with you
for up to 3 months after placement to
ensure you obtain the best outcome



Offices and services available in:

VIC | NSW | QLD | SA

Head Office:

Health & Aged Assist Pty Ltd

Phone: 03 9560 5777

Fax: 03 9560 5888

Email: enquiry@haaa.com.au

Address: 51 Norfolk Street
Glen Waverley
VIC 3150

Website: www.haaa.com.au

Need To Place Someone Into Care?

*Be informed of all your options whether it be
entering aged care or remaining at home!*

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Health and Aged Assist

Can you afford not to know all your options when placing someone into care?

Not sure which aged care home is the most appropriate?

It's important to get it right. Our team has the knowledge and experience to ensure the best outcome.

Are you required to sell your family home to enter care?

You may not necessarily need to sell your home as there could be other options available to you. Many people sell their home when they enter aged care because they are unaware of other options that are available to them. Our experienced placement team can help you find the right option to suit your circumstances and preference.

Is exempting your family home important to you?

It may be possible to exempt your family home from your financials. We can assess your situation to determine whether this exemption will help you achieve the best outcome.

Are you aware of how much the accommodation bond should be that you pay to enter care?

Bonds vary from one facility to another. You should always be comfortable with the bond that you pay to a facility, which does not necessarily need to be as high as what the facility initially asks you to pay. We are able to negotiate the most appropriate bond for you.

Are you aware that you may be able to reduce your income-tested fee?

In some cases, by restructuring your financials, you may be able to decrease or eliminate your income-tested fees which could save you thousands of dollars over a period of time. Our placement team will be able to determine whether this is possible in your case.

Is the assets assessment booklet that you have been asked to complete causing you stress?

As Aged Care is means-tested, it is important that the assets assessment booklet is completed expediently and accurately. You should have a good understanding of how to structure your finances and your entitlements before completing the assets assessment booklet. Our placement team can assist you with this process to ensure that you obtain the best financial assessment outcome.

Are you eligible for hardship funding or concessions?

There are provisions available for those accessing aged care to receive financial hardship support. Our HAAA Hardship Specialists can determine your eligibility for hardship and assist you with this process.

Are you a new Australian who needs to enter care, are not receiving an Australian pension, and have no income to pay your aged care fees?

Depending on your individual circumstances, you may be eligible to have your aged care fees funded. Discuss your options with one of our HAAA Hardship Specialists.

Do you need assistance with organising a legal 'Power of Attorney' or 'Guardianship'?

Most facilities prefer a resident to have a Power of Attorney or Guardian in place. You do not need to engage a solicitor in most instances. This is included in our placement service. Speak to our placement team if you require assistance with this matter.

Are you comfortable with signing the lengthy contract to enter care?

Reading and signing a contract to enter aged care can be a daunting and stressful experience for some people. Our placement team can work with you to help you better understand what you are signing.

Do you feel that you are not ready to enter aged care?

Our team will be able to give you all the options in the possibility of remaining at home.

